

PAY DIFFERENTIAL 186
BOARD OF EQUALIZATION CALL CENTER DIFFERENTIAL PAY –
UNIT 04

Established: 07/01/99

Revised: 01/01/02

| CLASS TITLE | CLASS CODE | CB/ID | RATE | EARNINGS ID | DEPARTMENT |
|---|------------|-------|----------------------------|-------------|--------------------------|
| Tax Technician I, Board of Equalization | 1973 | R04 | \$100 per pay period | 8TT | Board of Equalization |
| Tax Technician II, Board of Equalization | 1974 | | | | |
| Tax Technician III, Board of Equalization | 1975 | | | | |

CRITERIA

In recognition of the increased complexities and level of skills/knowledge required due to the implementation of the Automated Call Distribution System employees in the above classes at the Board of Equalization who perform at least 50 percent of their normal duties in the following assigned tasks shall receive Pay Differential 186.

- Full-time employees in Unit 4 assigned to the Information Center/800 Number, Customer and Taxpayer Services Division.
- Full-time employees in Unit 4 assigned to the Board of Equalization District Offices performing taxpayer counter services.
- Less than full-time employees assigned to the above duties shall receive the differential on a pro rata basis, according to their reduced time base.

IF APPLICABLE, SHOULD PAY DIFFERENTIAL BE:

| | |
|------------------------------------|-----|
| PRO RATED | Yes |
| SUBJECT TO QUALIFYING PAY PERIOD | No |
| ALL TIME BASES AND TENURE ELIGIBLE | Yes |
| SUBJECT TO PERS DEDUCTION | Yes |

INCLUSION IN RATE TO CALCULATE THE FOLLOWING BENEFIT PAY

| | |
|-------------------|-----|
| OVERTIME | Yes |
| IDL | Yes |
| EIDL | Yes |
| NDI | Yes |
| LUMP SUM VACATION | Yes |
| LUMP SUM SICK | Yes |
| LUMP SUM EXTRA | Yes |